

Ethnic Communities Listening Forum 2007

Reception Lounge
Hamilton City Council
Tuesday 10 July 2007
7:00pm – 9:00pm

REPORT

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INTRODUCTION

In March 2004 the Minister of Ethnic Affairs, Hon Chris Carter organised a very successful Listening Forum with Hamilton ethnic communities.

In light of this success, Hamilton City Council hosted the first Ethnic Communities Listening Forum on 15 June 2005 to open up a dialogue between ethnic communities and Council. This has become an annual Forum as a commitment of the elected members of Hamilton City Council

The 3rd Ethnic Communities Listening Forum was held on Tuesday 10 July 2007 at the Reception Lounge, Hamilton City Council (HCC). Following a welcome, an address from the Hon Chris Carter, Minister of Ethnic Affairs, and a report to ethnic communities from the Ethnic Development Advisor HCC, participants were divided into five focus groups:

1. Social & Cultural Connectedness
2. Health & Well-being
3. Education, Language & Literacy
4. Employment & Financial Independence
5. General

The facilitators and scribes were:

- **Lucia Reijgersberg**, Settlement Support Coordinator, Settlement Support New Zealand, Department of Labour
- **Tegan McIntyre**, Strategy & Research, Hamilton City Council
- **Jo Cottrell**, District Health Promoter, Population Health Service, Waikato District Health Board
- **Elsie Ho**, Senior Research Fellow, Migration Research Group, University of Waikato
- **Abdirizak Abdi**, National Migrant & Refugee Education Coordinator, Ministry of Education
- **Jo de Lisle**, ESOL Advisor, ESOL Assessment & Access Specialist Service
- **Linda Moltzen**, Career Consultant, Career Services
- **Lindsay Lowe**, Refugee Health Coordinator, Population Health Service, Waikato District Health Board
- **Charles Flanagan**, Employment Development Team, Hamilton City Council
- **Ruth Buckingham**, Social Development Team, Hamilton City Council



Ethnic Communities Listening Forum

*Hamilton City Council, Reception Lounge,
Ground Floor, Garden Place*

7:00pm – Tuesday, 10 July 2007

Programme

- 7:00 pm Philip Yeung, Ethnic Development Advisor
Welcome and introduces Hon. Chris Carter, Minister of Ethnic Affairs; His Worship the Mayor Bob Simcock & Councillors
- 7:05 pm Address by Hon. Chris Carter, Minister of Ethnic Affairs
- 7:15 pm Report back to ethnic communities, Philip Yeung
➤ What has been achieved in the past year
➤ Current projects
- 7:30 pm Forum commences (break into five groups)
➤ Social & Cultural Connectedness
➤ Health & Well Being
➤ Education, Language & Literacy
➤ Employment & Financial Independence
➤ General
- 8:15 pm Coffee, tea and refreshments
- 8:30 pm Report back by facilitators
- 8:40 pm Open discussion
- 9:00 pm Closing



ATTENDANCE

Approx. 65 people attended the Forum, from 34 different ethnic groups, organisations and individuals:

1. ATC New Zealand
2. Career Services
3. News and News (Korean newspaper)
4. Community Radio Hamilton
5. Congolese Union of New Zealand Inc.
6. Country Section NZ Indian Association
7. Hamilton's Fraser High School – Migrant Work Placement Programme
8. Hamilton Multicultural Services Trust
9. Indian Cultural Society
10. Indonesian Society of Hamilton
11. Inland Revenue Department – Ethnic Employee Group
12. Islamic Women's Council of New Zealand
13. K'aute Pasifika Services
14. Mbanza Kongo Refugee Community Development (Congo Brazzaville)
15. New Zealand Russian (Waikato) Friendship
16. Pakiwi (Pakistani-Kiwi) Friendship Association of New Zealand Inc.
17. Relationship Services
18. Relax English
19. Settlement Support New Zealand - Hamilton
20. SHAMA – Hamilton Ethnic Women Centre
21. South African Immigration Community Trust
22. The New Zealand Chinese Association – Waikato Branch Inc.
23. The United Nations Association of New Zealand (Waikato Branch)
24. Trust Waikato
25. Waikato Chinese Students and Scholars Association
26. Waikato Ethnic Council
27. Waikato Filipino Association Inc.
28. Waikato Hispano Latino Cultural Group
29. Waikato Korean Association in New Zealand
30. Waikato Migrant Resource Centre
31. Waikato Muslim Association
32. Waikato Senior Indian Citizens Association
33. Waikato Somali Friendship Society Inc.
34. Waikato Weekly (Chinese newspaper)

His Worship the Mayor Bob Simcock, Councillor Daphne Bell, Councillor Gordon Chesterman, Councillor John Gower, Councillor Peter Bos, Councillor Maria Westphal, Councillor Glenda Saunders, Councillor Joe Di Maio, Councillor Grant Thomas, Dianne Yates Member of Parliament and David Bennett Member of Parliament Hamilton East also attended the meeting.

Due to unforeseen circumstances, Hon Chris Carter, Minister of Ethnic Affairs put in his apologies to the Forum. Dianne Yates MP read out a message on behalf of the Minister to the attendees.



Office of Hon Chris Carter MP
Minister for Ethnic Affairs

Message from the
Minister for Ethnic Affairs

I wish to extend my warmest greeting to everyone at the Ethnic Communities Listening Forum. I regret that I am unable to be with you today.

Initiatives such as this are a good way to establish dialogue, to reflect on past achievements and to generate new ideas for the future. I know that there are some very effective ethnic community organisations here in Hamilton. The Waikato Ethnic Council is help up nationally as a model for others to follow. With all this talent in one place I have no doubt that your discussions today will be useful and constructive.

Last month I attended the AGM of the New Zealand Federation of Ethnic Councils here in Hamilton. I was happy to announce that as part of Budget 2007, there will be an increase of \$2.4 million over three years for Ethnic Affairs. This will allow us to expand our Ethnic Advisory service to Hamilton, which includes placing a staff member in the city. These services facilitate strong relationships between government and ethnic communities and highlight emerging ethnic sector issues to government. Hamilton is experiencing rapid demographic changes and will benefit greatly from this extra investment.

Once again I wish you all well for the forum and I am looking forward to a full report of your discussion.

Best wishes,

A handwritten signature in blue ink that reads "Chris Carter".

Hon Chris Carter
Minister for Ethnic Affairs

REPORT BACK TO ETHNIC COMMUNITIES

Report given verbally by Philip Yeung, Ethnic Development Advisor, HCC

- Reports 2005 and 2006, internet link
http://hamilton.co.nz/page/pageid/2145827047/Ethnic_Communities
- HCC website – Ethnic Communities Development, links to the Hamilton Directory for New Settlers, Hamilton Based International Groups and other ethnic groups and agencies websites.
http://hamilton.co.nz/page/pageid/2145827047/Ethnic_Communities
- 30 ethnic groups applied for a HCC Community Well-being Grant in 2007 compared with 25 in 2006 and 23 in 2005.
- Working closely with Settlement Support Coordinator in Hamilton to implement the goal three of the National Settlement Strategy (Settlement network group - 'Hamilton New Settlers Focus Group' and Settlement Network Support Group).
- Launch of 'Welcome Pack' was successfully held in March 2007 by Settlement Support New Zealand (SSNZ). Points of Distribution include Waikato Migrant Resource Centre (WMRC), Citizens Advice Bureau (CAB) - Victoria Street and Kent Street, Frankton, Community Development Unit, HCC and K'aute Pasifika Services (Belfast Place, Frankton).
- Supported programmes
 - Hamilton's Fraser High School Migrant Work Placement Programme
 - Relating Well in New Zealand Orientation Programme by Relationship Services
 - ESOL Home Tutor Waikato
 - Hamilton Multicultural Services Trust (HMST) - runs the Waikato Migrant Resource Centre, a citywide community centre for migrant and refugee)
- Supported ethnic events
 - Migrant Expo at Novotel Tainui in September 2006
 - Model United Nations Assembly (to be held on 21 July)
 - Interfaith evening
 - Islam Awareness Week with Hamilton Mosque Open Day
 - Indigo Festival
 - Waitangi Day Commemoration
 - NZ Ethnic Soccer Festival Hamilton
 - Race Unity Day
 - Multi Ethnic Day organised by Waikato Ethnic Council
 - World Refugee Day (20 June by RMS)
 - NZ Federation of Ethnic Council AGM in Hamilton organised by Waikato Ethnic Council
 - His Worship the Mayor and Councillors attended numbers of ethnic functions

- Library – foreign languages collection at 9 July 2007 - 3513 books for adults and 709 books for children (just over 3000 books for adult & 303 books for children at 2 June 2006)
- International Students Books Donation Campaign with Hamilton City Library and Waikato Education International (will expand to migrant community).
- Hamilton City Library organised two Treaty of Waitangi Seminars for ethnic communities.
- Celebrating Age Centre hosted the annual Warm up, Walk and Wade for senior citizens in March 07 (over 50 ethnic elderly participated).
- Hamilton Ethnic Forum (quarterly) with different topics – e.g. Civil Defence Emergency Management and Flu Pandemic. Future topics include St. John, Police and Department of Internal Affairs - Citizenship
- Waikato Museum of Arts and History hosted the Mexican Exhibition and a Cultural Day, currently working on the Italian Migrants Exhibition.
- 'Breaking Stereotype: Career Choices in Ethnic Communities' at Hamilton Community Forum organised by the Office of Ethnic Affairs on 19 May 2007.
- There was no 'Welcome New Migrants Ceremony (new refugee in-take)' since June 2006 due to very low number of refugees' intake (only two small families). Next Welcome is scheduled in November 2007.
- NRRF (National Refugees Resettlement Forum) was successfully held in Hamilton in May by Department of Labour.
- Number of new citizens is increasing with 300 new citizens each at the last two Citizenship ceremonies (March and May 2007).
- Published the Hamilton Directory for New Settlers 2007.
- Funding workshop for ethnic communities (various funders and HCC) in March 2007.
- SHAMA Hamilton Ethnic Women Centre runs various programmes for women e.g. classes of English, Tai Chi, Sewing, Cooking, Driving, Legal Education, other services include Counselling and Career, runs Children Holiday Programme and a women support group.
- Refugee Health Coordinator – WDHB, Asian Health Promoter – Pinnacle Health (support group for Mandarin speaking mothers).
- CAB multilingual Information Service, CAB service available on every Tuesday and Thursday from 10:00am to 1:00pm at WMRC.

- Involved in the International Students Orientation Day at University of Waikato and Waikato Institute of Technology.
- 'Welcome International Students' at Hamilton Gardens in March 2007 with over 400 students (hosted by Hamilton City Council in conjunction with Waikato Education International).
- Gallagher Aquatic Centre - 'Women Only Night' (every second and fourth Sunday evenings) is still going.
- Support and organise the Cultural Connection workshop (University of Waikato, Ministry of Education and HCC) for school teachers and staff.
- Seminars on Intercultural Awareness were organised by ACE (Adult Community Education) at WMRC with the support from SSNZ and ESOL Home Tutor.
- Intersect Waikato - Waikato Inter-agency Refugee and Migrant Forum (Collaboration among different government and non-government agencies).
- MEG (Migrant Employment Group) – various agencies.
- Relax English hosted a Migrant Employment Forum with employers, government agencies and NGO on 16 April 2007.
- Waikato Ethnic Council successfully organised the New Zealand Federation of Ethnic Council AGM end of June in Hamilton and WEC is providing English classes in five locations.
- Career Services is working on a Pathway Project with 25 Fairfield College students of year 11, 12 and 13 to develop their Learning and Career Development Plans with groups and individual consultations.
- National Community Development Conference 2007 in Hamilton – 19 to 21 September (Building Bridges to Well-being), workshop on ethnic issues and visit to WMRC.
- Migrant Expo Hamilton, 16 September 2007 at Claudelands Event Centre.
- HCC organised another 'Chinese Language Basic Food Safety Course' on 19 June 2007 to takeaway shops. Environmental Health Unit employs its first Mandarin speaking Environmental Health Inspector.
- The 6th NZ Ethnic Soccer Festival Hamilton is on 22 & 23 September 2007 at Jensen Park, 29 September 2007 at Porritt Stadium,

- Indigo Festival (Gathering of Cultures) 2007 will be held on 17 November 2007 at Seddon Park.
- Hamilton Community Bus – book it through Community Development on 4th floor, HCC building, phone 838 6623.
- Form Filling Session at WMRC with CAB, Justices of the Peace (JP) service on every Thursday morning 10:00am to 12:00 noon (to be announced)

I would like to acknowledge the contribution of various groups, cultural events, educational programmes, e.g. Moon Festival – Waikato Chinese Students and Scholars Association, Spring Festival – Waikato Hispano Latino Cultural Group, Diwali Celebrations to be organised by various Indian groups, National Labour Weekend Festival 2008 – Waikato Filipino Association, Loy Kratong Festival – Hamilton Thai Community and etc.

His Worship the Mayor, Bob Simcock and Councillors would like to acknowledge the contributions made by the ethnic communities on cultural events, festivals, functions and educational programmes that make Hamilton a colourful and vibrant city to live in.

Hamilton City Libraries World Languages collection as at June 2007

The non-English language collection currently stands at approx 3513 books for adults and 709 for children. 537 adult items were added in 2006/07 (including approximately 300 donations)

There is a budget of \$6000 for new material. Priorities for 06/07 have been German, Afrikaans, French, Hindi, Sinhalese, Urdu, Croatian, Chinese, Japanese, and Korean.

Many donations, particularly Chinese and Korean have been received

Tentative priorities for 07/08 are Somali, Farsi, Indonesian, Cambodian, Korean and Chinese – comments welcome.

We are planning to subscribe to 3 new Chinese magazines: Jaitang, ta chung i hseh and Zhongguo katong, plus 2 Korean magazines: Jooboo saengwhai, and Wolgan chosun, and also Urdu digest.

We have added 25 junior Hindi/Bengali/Gujarati books. Feedback on needs and priorities for children's material would be welcome.

Table: World Languages Books as at 9 July 2007

Dewey	Language	Adult		Children	
		Total Adult	%		
830	German	58	1.7		1
839.31	Dutch	44	1.3		1
839.36	Afrikaans	91	2.6		21
839.81	Danish	2	0.1		
839.82	Norwegian, Swedish	4	0.1		0
843	French	38	1.1		13
850	Italian	49	1.4		0
860	Spanish	66	1.9		2
869.3	Portuguese	0	0.0		6
981.4	Punjabi	0	0.0		3
891.43	Hindi	82	2.3		5
891.44	Bengali	0	0.0		13
891.47	Gujarati	0	0.0		6
891.48	Sinhalese	92	2.6		0
891.554	Farsi	0	0.0		1
891.62	Gaelic	2	0.1		0
891.66	Welsh	3	0.1		4
891.73	Russian	40	1.1		0
891.83	Croatian	11	0.3		11
981.85	Polish	0	0.0		5
892.73	Arabic	21	0.6		64
893.54	Somali	22	0.6		66
894.511	Hungarian	2	0.1		0
894.811	Tamil	36	1.0		0
895.152	Chinese	1457	41.5		204
895.6	Japanese	385	11.0		35
895.7	Korean	880	25.0		235
895.913	Thai	36	1.0		0
895.9223	Vietnamese	34	1.0		13
895.96	Cambodian	57	1.6		0
899.221	Indonesian	1	0.0		0
		3513	100.0		709

Ethnic Communities Listening Forum Notes – 10 July 2007

SOCIAL & CULTURAL CONNECTEDNESS

Issues	Solutions – opportunities
	Hamilton /NZ calendars to recognise Diwali – perhaps a day off/public holiday
Still work to be done assisting migrant women – in particular about NZ law and rights – how do we connect those women?	Education programme to better inform ethnic men's groups about NZ values
Transport still an issue (women can be isolated) logistics involved in getting women to classes	List of services available encourage carpooling?
Pacific community is very diverse, access to service providers is an issue e.g. transport	A lot of services available. Host communities could help direct people to services
Language can be a barrier to utilising services	
Differences with newer generations and maintaining the norms of the older generation (parents) – maintaining the culture/family unit	Forum for young people could help (cultural identity) Empower people about these issues, intergenerational Use all opportunities to share issues e.g. soccer festival no specific forum
70% of Pacific international students will fail at least half of their classes	Need to lift Pacific families awareness/experiences of education
Biggest 'cultural shock' being experienced by youth	K'aute developing programmes e.g. parenting courses TACN targeting primarily youth
Observation/noticing Hamiltonians becoming less community focused – more individually centred	
Involvement City Planning & vision – not just ethnic issues	Vision statement communicated Inclusion If informed, can organise more effective life as a citizen. Future as citizen – so we can contribute

HEALTH AND WELL-BEING

Health Issues

- Health issues – raised many times – need to decide what is working well
- Well done – position of Refugee Health Coordinator, Health Promotion – District Health Board (DHB), Primary Health Organisation (PHO)
- Refugees
 - Quota (Mangere) (750/yr) – Ministry of Health – fully screened at Mangere – client takes notes to GP when they enrol
 - Family reunification – do not go through Mangere – now screened by Population Health, Waikato DHB
 - RMS used to be involved – DHB took contract over in July 2006
 - RMS used to be able to trace people, to follow address, keeping track of people when they moved etc. – no longer have mandate to do this
- Somali community – 85% attend one General Practitioner (GP) as he often provides free consultation
 - Helps financial situation
 - Need to acknowledge GP providing the service
 - Cost of GPs – is a barrier to many clients
- Strategic work required – health promotion, disease prevention & changing the environment where people live
- GP fees – fee and service not match – too expensive
- Cost of GPs – communities need understanding of the cost structures

Mental Health

- Mental health issues
 - Cultural / religious practices from country of origin may be used, but often poorly understood in New Zealand
 - More information requested on mental health services / medications and their effects
 - Mental health professionals – need training and information on religious/cultural responses and their impact on mental health
 - Knowledge of cultural / religious issues around mental health – needs to be increased

Culturally Appropriate Services

- Nurses from migrant community now available – some currently in training – need to encourage more trained workers from within communities
- Migrant and refugees working in District Health Boards in other areas but not so much in Hamilton
- Encourage employment of people from migrant/ethnic communities to work in DHBs/other health settings
- Ethnic people 'shy' – difficult to talk to/share issues with people outside their communities
- Consensus of the discussion strongly supported people from ethnic communities working in DHB/health organisations

- Culturally appropriate information (health info) e.g. Hindi vegetarian
 - Indian community – many vegetarians – wanted education around how to manage vegetarianism in New Zealand
 - Request for health & safety class to be run in Hindi (need a venue)
- Hamilton Chinese community (large community) – Taiwanese community – Mandarin speaking doctors/clinics – improve health care,
- Health Promoter from own communities – current structure has potential to develop this

Use of Interpreting Services

- Ethnic communities with poor English – difficult to explain issues/concerns to GP – example given of a misdiagnosis picked up by pharmacy – attributed to language barrier
- Too expensive for people to fund their own interpreters
- Telephone interpreters in GP service (in development)
- Concern expressed and discussion about the use of community members for interpreting – clarification of differences between community and professional interpreters
- DHB only use recognised professional interpreting services – use of trained professional interpreter vs. community/family members – limits misinformation / misunderstanding
- Trained interpreters are paid – in emergencies families/community may offer to assist for free
- DHB accepts that families/communities can provide support but will use professional interpreters for health/medical information
- DHB currently contracts Hamilton Interpreting Service and 3 telephone services (TeliS; Language Line & Manukau DHB)
- Role of community is important – need to encourage professionally trained interpreters within each community
- Key issue to provide information and training for staff and for communities on reasons for and use of interpreters
- Concern expressed about the cost of training and how communities can be supported to become interpreters
- Hamilton Multicultural Services Trust (HMST) offers some scholarships to help pay for training of community members
- Need to explore other areas for funding of training
- Ethnic communities perspective re alternative medication etc. – related to the current discussion about regulation of alternative remedies – concern about ongoing access and information about what is permissible for use
- Subsidised medication but still expensive for ethnic communities – issues with lack of finance – Pharmac etc.

EDUCATION, LANGUAGE & LITERACY

- Women without English who are non-Permanent Resident (PR) – cannot access English Language help. Need 1 – 1 help, e.g. from ESOL Home Tutors

but they are not funded (this is a funding policy issue at Top level of Government issue top level)

- A barrier to access English Speaker of Other Languages (ESOL) outside the home is no transport, solution: lay on a bus
- For non PR people there is a gap in funding because children can attend school but mothers can't
- Women do not get out of the house. Women, children and families are most affected- may be for religious/ ethnic/ social reasons. **Solution:** Community may be / can be helped to get them to social events
- **Solution:** Events in people's homes might be an answer and/or neighbours coming out to help
- Language / cultural barrier.
- Somali community do a lot of socialisation within their communities – weddings etc.
- Age is a socialisation factor – easier for the young ones but harder for the mums – take a long time
- People need to adapt, must integrate and change
- **Solution:** Schools could be encouraged to have parents in and home language days when children must speak their mother tongue
- Soccer – can the mums be involved too?
- There are already wonderful opportunities here
- International students have orientation – others don't- they need orientation
- People need to be introduced slowly to language and cultures, need lots of information
- NZ Federation of Ethnic Councils research said most people did get enough information in their home country before arriving in NZ
- **Solution:** Varied groups – mix nationalities socially
- Sometimes English is not people's second language but their 3rd or 4th – New Zealanders need to understand about many languages. Learners can be teaching teachers. Solution Encouraging kids from ethnic communities to use their own language.
- Teach more languages in NZ schools
- Sometimes the problem sits with the host community, not the migrants. The host community need to become more language adaptable at a young age
- First language illiteracy is a problem – barrier to learning English
- Teachers must be aware that learners are doing two jobs, they have to take in the information and translate it into English before speaking

EMPLOYMENT & FINANCIAL INDEPENDENCE

- A need for pre-employment skills
- Programmes for employers to understand ethnic issues; i.e. informal exchanges through shared lunches, such as currently taking place at Gallagher's
- There is a clear need for local work experience and local referees
- Immigrants know they have skills, but it is very difficult to communicate these to an employer

- Immigrants need to understand NZ employment culture
- Plenty of scope for Chamber of Commerce to become more proactive in developing employment opportunities for migrants – the Waikato branch has 500 members, each being a potential employer
- Recommend that HCC, Chamber of Commerce and Immigration Dept circulate positive stories about migrant employment
- Suggestion that migrants find and develop mentor relationships with potential employers
- Seek temporary or even volunteer jobs initially, rather than applying for full time work first
- A request for health & food safety classes in Hindi, like the Mandarin speaking classes
- One positive development is the Language Allowance for staff at Child, Youth & Family who speak other languages,

GENERAL

- Safety
 - Feeling unsafe in inner city at night
 - No Police in sight at 10:00-11:00pm
 - 'Boy racers' and the 'P' problem

Information sharing / suggestions:

 - 'Project J' – more police in town at night
- Graffiti
 - Ethnic community centres (Chinese, Muslim) had been targeted
 - General graffiti by youth gangs possibly, generally not considered to be racially motivated

Information sharing / suggestions:

 - Install security camera & lights
 - Contact Hamilton City Council to have graffiti removed immediately
 - Strengthen connections with neighbours
- Community perception of the police
 - Some migrants are fearful of police, resulting in non-reporting

Information sharing / suggestions:

 - Their perception of the police is possibly influenced by previous experiences with police in their home countries
 - Pere Paea is the Police Ethnic Community Liaison person in Hamilton
 - Cultural Awareness Day for police constables – raises awareness of cultural issues and change police stereotypes. They have little/no cultural training in cadet school.
 - Police need professional interpreters
 - Recruit people from different ethnic backgrounds to join the police
- Information for newcomers
 - Newcomers need information to assist with their settlement

Information sharing / suggestions:

- Relationship Services run orientation programmes for new migrants (Relating Well in NZ)
 - Email & fax community information & activities to Community Radio: www.communityradio.co.nz
 - Welcome Pack – a good start, but many migrants are unable to read English. Can it be translated into different languages?
 - Put newcomers in touch with established communities; provide information for newcomers to ethnic communities
 - Make Welcome Pack available at Migrant Expo in September, and Indigo Festival
 - Suggest seminar topics for Migrant Expo – Philip Yeung is the first point of contact; invite Police to present seminars at Migrant Expo and distribute recruitment information at Expo stalls
- Getting information during weekends
 - Hard to get any information: Hamilton Bus Information Centre & HCC are closed during weekends
- Information sharing / suggestions:**
- Information Centre should be opened on Saturdays and Sundays
- Census information
 - Service providers and community groups want to have information on the demographics of migrants in Hamilton
 - Immigration issues
 - A case concerning meeting language requirements in applying for transition from temporary to permanent residence, Suggestion: Contact a local MP.

OPEN DISCUSSION

- Waikato Senior Indian Citizens Association, have a social gathering on 22 July at Phoenix House, 22 Richmond Street
- Suggestion to hold a Listening Forum during daytime to allow for mothers/fathers to attend – expand the information gathered
- Suggest some of stories told would make good copy for the local free newspapers – needs to be followed up
- Suggestion to publish a report of this and other events in local papers – also City News
- Good work by HCC – involvement of various ethnic groups
- Use of Community Radio allows use of own languages
- Police are learning – becoming involved e.g. visit Mosque tomorrow (11 July)
- While ethnic communities are working hard to settle, are Kiwis helping as much?
 - Spread message to this community too
 - Work together – goodwill – all contributing to this country – be flexible and open